Service Line Warranties of Canada

STATE OF THE CANADIAN HOME

2021 Edition

Home repair emergencies can happen at **any time** and **many Canadians are not prepared**

Many homeowners have **little money set aside** for repairs



19% of homeowners have **no savings set aside**

31% have **$500 or less**

37% of Canadian homeowners experienced repair emergencies in the **last 12 months**



Common repair emergencies were

- **Leaking water pipes** 8%
- **Toilet blockage** 8%
- **Outside water or sewer leak** 7%

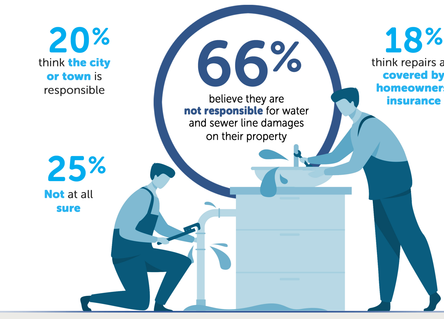
Many Canadians are **unaware** they are **responsible** for the water and sewer lines on their property

20% think **the city or town** is responsible

66% believe they are **not responsible** for water and sewer line damages on their property

18% think repairs are **covered by homeowners' insurance**

25% **Not** at all **sure**



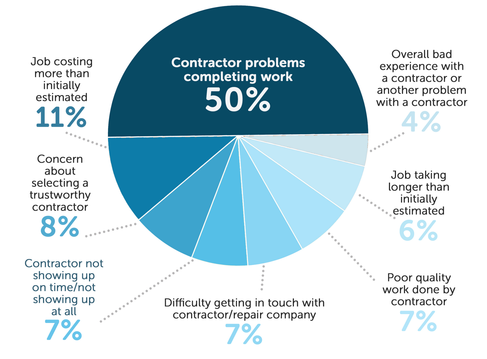
Homeowners **want the city/town to explain their financial responsibility** related to water or sewer lines



88% AGREE

6% DISAGREE

33% of Canadian homeowners **have trouble finding a contractor.** And when they do, **many report having problems.**



SLWC's network of local, certified, trustworthy contractors eases homeowners' concerns and protects them from the high costs of repairs.

2021 State of the Canadian Home Survey conducted by Leger Opinion on behalf of SLWC, July 16, 2021, among 1,529 Canadian adults 18+, of which 902 were homeowners.

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